



Cuyahoga Falls YMCA (CFYN) Swim Parents and Team Members

Swimville USA is excited to be the vendor for your 2025/26 swim season! Below is some information to help you with ordering your team items:

For **NEW** Swimville customers:



- **SCAN THIS QR CODE & FOLLOW STEPS TO BE LINKED TO YOUR CUSTOM TEAM SITE:**
 - o Completing the information on the “Create An Account” page which will register you for your team’s webpage/store
 - o Once registered, please *click on your team’s name in the category section* near the top of the page; this will allow access to your team’s webpage/store, as well as the entire Swimville USA website (on mobile devices, the store can be accessed via the dropdown menu on the top left of the screen)
 - o To access your team store in the future, you will need to login to the Swimville USA website under “Login/My Account” at the top right of our homepage (www.swimvilleusa.com); from there, click on your team name to access your team webpage
- Call our store (502-245-9811) and order over the phone! Store hours are: M-F 10a-6p, Sat 10a-5p, Sun 1-5p

For **RETURNING** Swimville customers:

- Login to your Swimville USA account with your username/password under “Login/My Account” at the top right of our homepage (www.swimvilleusa.com); from there, click on your team name to access your team webpage
- **PLEASE NOTE:** Our system will only allow you to be registered under one team per username/e-mail address; if you currently have an e-mail registered with a different team and need to switch your affiliation, please e-mail your name, login e-mail address, and the team you wish to switch affiliation to Danielle at danielle.moore@swimvilleusa.com
- Call our store (502-245-9811) and order over the phone! Store hours are: M-F 10a-6p, Sat 10a-5p, Sun 1-5p

Order Pick-up/Delivery Options:

- Free shipping (via USPS) through October 1st.
 - o You can still place orders after this date, you will just be responsible to pay for shipping cost!
- Pay to have your items shipped directly to you via UPS.

Thank you for allowing Swimville USA the opportunity to serve your swim team. We appreciate your continued support! If you have any questions, please call our store or email danielle.moore@swimvilleusa.com.

Danielle Mullins // Team Sales

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